



New Trier Township Mobility Access Transit Service Fact Sheet

WHAT THE PROGRAM IS

A subsidized pilot transportation program sponsored by the Township, in collaboration with the Council On Jewish Elderly/Senior Life (CJE), to provide personal transportation to residents who have severe mobility impairments.

WHY WAS THE PROGRAM CREATED

To offer resources allowing people with mobility challenges to travel where they need to go, whether it's to life essential appointments or social and recreational events that assists them in living meaningful, productive lives.

WHO IS ELIGIBLE

Any New Trier Township residents with a mobility impairment who uses a wheelchair or motorized scooter and can provide proof of residency and physician verification of eligibility.

HOW THE SERVICE WORKS

Before using Mobility Access, an eligible person must complete an application and register with the Township. All Township residents will receive a 25% discount on rides. Residents with a household income of less than \$50,000 are eligible for a 75% fare reduction. To qualify for this reduction, an applicant must submit a recent income tax statement or SSDI award letter. Applications are reviewed the Social Services Administrator and are strictly confidential.

Registered riders can call CJE at 773-508-1300 to schedule trips 24 hours to two months in advance. Since scheduling is on a first come, first serve basis, riders are urged to schedule as far in advance as possible.

When arranging for a trip, the rider will be asked the pickup location and destination. At that time, the rider will be informed of cost of the trip based on the distance traveled and level of subsidy. The fee scale is:

	Zone 1 0-3 miles	Zone 2 3-12 miles	Zone 3 12-20 miles
Total Cost-one way	\$39.00	\$49.00	\$89.00
25% Township Subsidy	\$ 9.75	\$12.25	\$22.25
Rider Cost	\$29.25	\$36.75	\$66.75

Zone 1	Zone 2	Zone 3
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New Trier Township Mobility Access Transit Service

Rider Income	0-3 miles	3-12 miles	12-20 miles
\$50,000 or less			
Total Cost-one way	\$39.00	\$49.00	\$89.00
75% Township Subsidy	\$29.25	\$36.75	\$66.75
Rider Cost	\$9.75	\$12.25	\$22.25

Payment is due at the time of service. Cash, checks or credit cards (Visa, MasterCard or American Express) are accepted for payment.

Trained drivers can assist passengers in boarding and alighting vehicles specially designed to accommodate the mobility impaired. Riders should be ready to travel 10 minutes prior to their scheduled pick up time. Drivers will wait a maximum of 5 minutes after a scheduled pick up time.

There is no limit on medical related rides; however, there is a limit of 4 round trips (or 8 rides) per month for non-medical appointments.

The service operates Monday through Friday from 8:00 a.m. until 5:00 p.m. The above rates apply only to rides on Monday-thru Friday from 8-5. Service may be available before 8 and after 5 or on weekends at a rate of \$49 per hour, with a 4 hour minimum charge. Such rides are at the discretion of CJE and advance reservations are required.

There is no cancellation fee, but CJE strongly encourages users to do so well in advance.

HOW TO APPLY

Call the Township office at 847-446-8202 to have an application mailed to you or download an application at www.newtriertownship.com/services/mobility_access.aspx Applications are also available at the Township office which is located at 739 Elm Street in Winnetka.

Applicants are asked to complete the form, which requires proof of residency and a certification of eligibility from a physician, and return it to the Township office located at 739 Elm Street in Winnetka.

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