



AGENCY/PROGRAM APPLICATION FOR FUNDING

Fiscal Year 2022-2023

Cover Page

NAME OF AGENCY

Haven Youth and Family Services

CONTACT PERSON

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CITY

Wilmette

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NO. OF YEARS IN EXISTENCE

46

TOTAL AGENCY FUNDING REQUEST FOR PROPOSED YEAR

\$ 118,000

PROGRAMS REQUESTING FUNDING AMOUNT RECEIVED LAST YEAR	\$ AMOUNT FOR PROPOSED YEAR	FUNDED BY TOWNSHIP SINCE? (Estimate of Year OK)
1. Outreach	\$80,000	\$ 80,000 1980
2. Family Services	\$38,000	\$ 38,000 1980
3.	\$	\$
4.	\$	\$





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Eligibility Criteria For Funding

New Trier Township General Statement of Policy:

- **Each agency/program requesting funding from the Township will be referred to either the Agency Oversight Committee, the Mental Health Committee, or the Money Follows the Person Committee of the Township. Those committees will make funding and agency/program recommendations to the New Trier Township Board of Trustees. You will be notified of their final decisions sometime in the spring.**
- Agencies considered for funding should have been in existence for one year after receiving their not-for profit status from the State of Illinois and have been providing services to the community during that time.
- No agency with the ability to tax or conduct referendums will receive Township funding.

In order to be eligible for funding an agency must meet the following minimum requirements:

- **Area Served** - While an agency may serve areas other than New Trier Township, its programs must serve residents of New Trier Township.
- **Proportion of Township Residents Served**- For agencies serving more than New Trier Township, the amount of funding requested shall take into consideration the proportion of the agency's service rendered to residents of New Trier Township.
- **Non-Profit** - Funded agencies must be 501 (c) (3) not-for-profits.
- **Needs**- The need for the service must be demonstrated.
- **Standards** - An agency requesting funding must have at least one full-time paid staff person, or its equivalent; the credentials of the applicant's staff shall meet professional standards, commensurate with the responsibilities involved.
- **Employment Practices** - The agency must be an equal opportunity employer.
- **Articles of Incorporation** - Submit a copy, as amended, if changed in the last 12 months.
- **Bylaws** - Submit a copy, as amended, if changed in the last 12 months.
- **Use of Funds** - Funds must be used as specified in the grant application and as approved by the Township. Changes must be cleared with the Township.
- **Accessibility** - *All services must be available to clients with disabilities and the agency must*



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be able to deliver services from a site that is ADA accessible. If not, please explain.

- **Accountability** - The agency shall maintain communication with the assigned advisory committee liaison, who must be allowed to attend board meetings upon request. The agency may dismiss the person from a board meeting if they convene into Executive Session. The agency shall provide meeting minutes to the liaison upon request
- **Financial** - *All agencies with budgets of greater than \$300,000 must have an annual audit performed by an independent CPA. Those agencies with a budget of \$300,000 or less must submit to the Township a copy of form AG990 that is sent to the Attorney General's Office. The Township reserves the right to request an audit be performed for agencies with budgets of \$300,000 or less.*
- **Absence of Conflicts of Interest** – The agency certifies, to the best of its knowledge, information, and belief, that it has no current relationship or involvement with any New Trier Township Trustee, Employee, or Committee Member which the Agency reasonably believes could either favorably or unfavorably influence the Township's possible grant of the Agency's funding request.
YES _____
NO _____ - If no, please explain.

The Mission of New Trier Township is to provide leadership, advocacy and resources to benefit the physical, mental, and social well-being of Township residents.

Guiding Principles of New Trier Township

The following principles guide the Board and Staff's action as we work together to fulfill our mission:

- The Township's primary role is to identify and address the needs of our community.
- Our efforts are to create new energetic ideas and programs while maintaining existing programs which are relevant and effective.
- Our intent is to primarily support, given due diligence and fiscal accountability, programs providing services to our neighbors; including youth programs; senior citizen supports; aid to persons with disabilities, food, shelter and financial and emotional emergency relief for people in need.
- We seek opportunities to meet community needs by providing assistance directly to individuals as well as indirectly, through third-party sources/providers.
- The Township will pursue coalition-building with other community entities and advocate on behalf of Township residents.
- We believe that people have the freedom to choose where they receive services and assistance, including those the Township provides and supports.

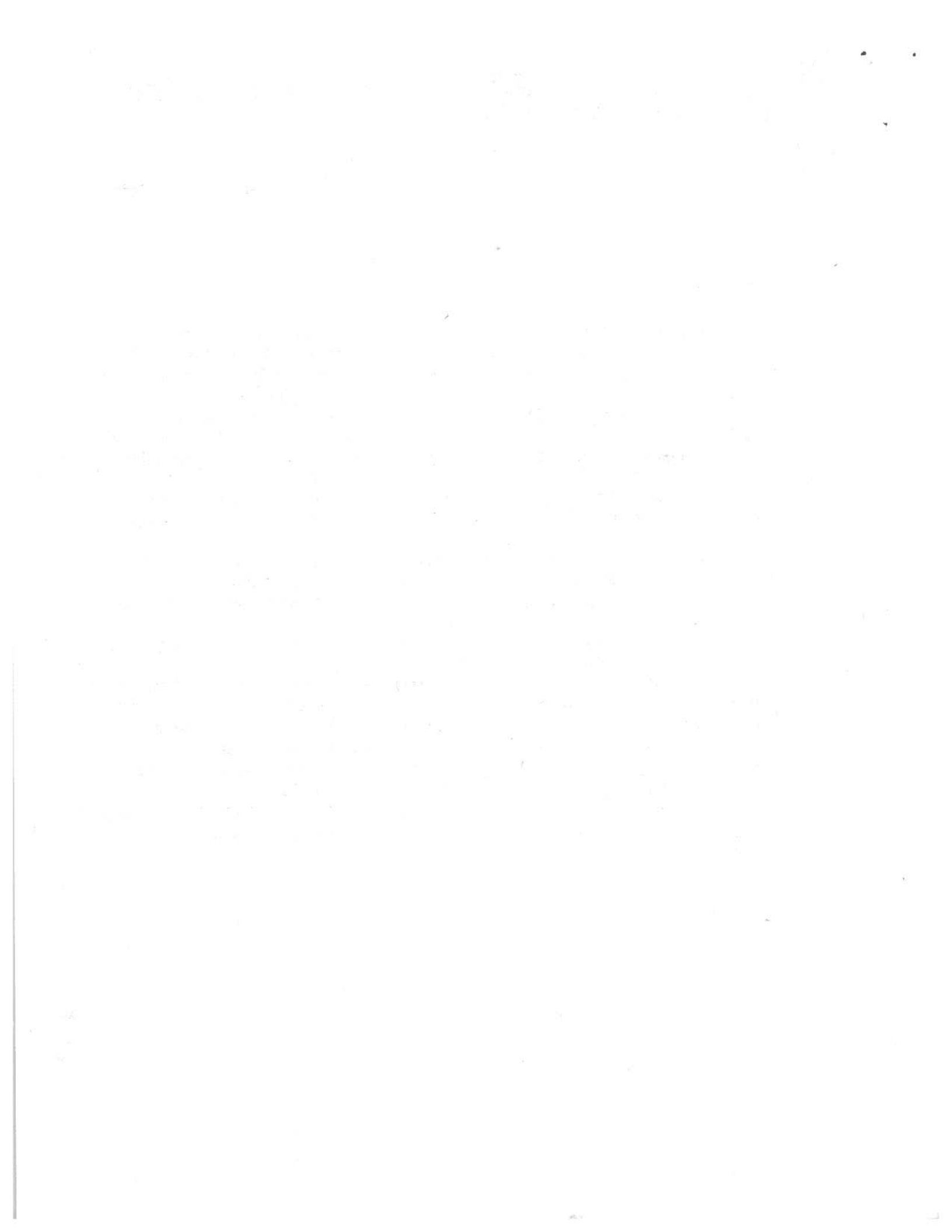


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Financial Support Issues

1. The Township prefers to support organizations that have a demonstrated need for financial support and funding. While we do not intend to penalize those organizations that are highly successful fundraisers, we do have to recognize need as a legitimate funding criteria. Therefore organizations that have a reserve level in excess of one year's budget will be a reduced priority for funding (excluding a true endowment). This will be ascertained by a review of the agency audit. Reserve levels are usually calculated by subtracting current liabilities from current assets and comparing it to the total agency budget. However, the Township may examine other financial criteria, including long-term debt, endowment, and other funds.
2. The Township does not fund capital or infrastructure projects such as land or building acquisition and development, or the creation or support of capital or reserve or endowment funds.
3. The Township does not support programs that are primarily arts/education, recreation or environmental related services, though they may be a component of a broader service designed to meet more basic human and social service needs consistent with our priorities listed above.
4. A Township funded program must serve all of New Trier Township, or be part of a group of similar agencies designed to serve the entire Township.
5. The Township prefers to support community-based agencies; meaning those that are located in our community or nearby and exist primarily to serve people in those communities. National and international organizations, even those located in New Trier Township, are not necessarily disqualified, but must demonstrate a substantial impact on our communities.
6. Agencies requesting funding from New Trier Township should serve a significant number of Township residents, or generate substantial costs in serving our residents.
7. Township funding is program specific, but there are no restrictions in how those funds are used within the program. They are meant to support and provide access to services for New Trier Township clients





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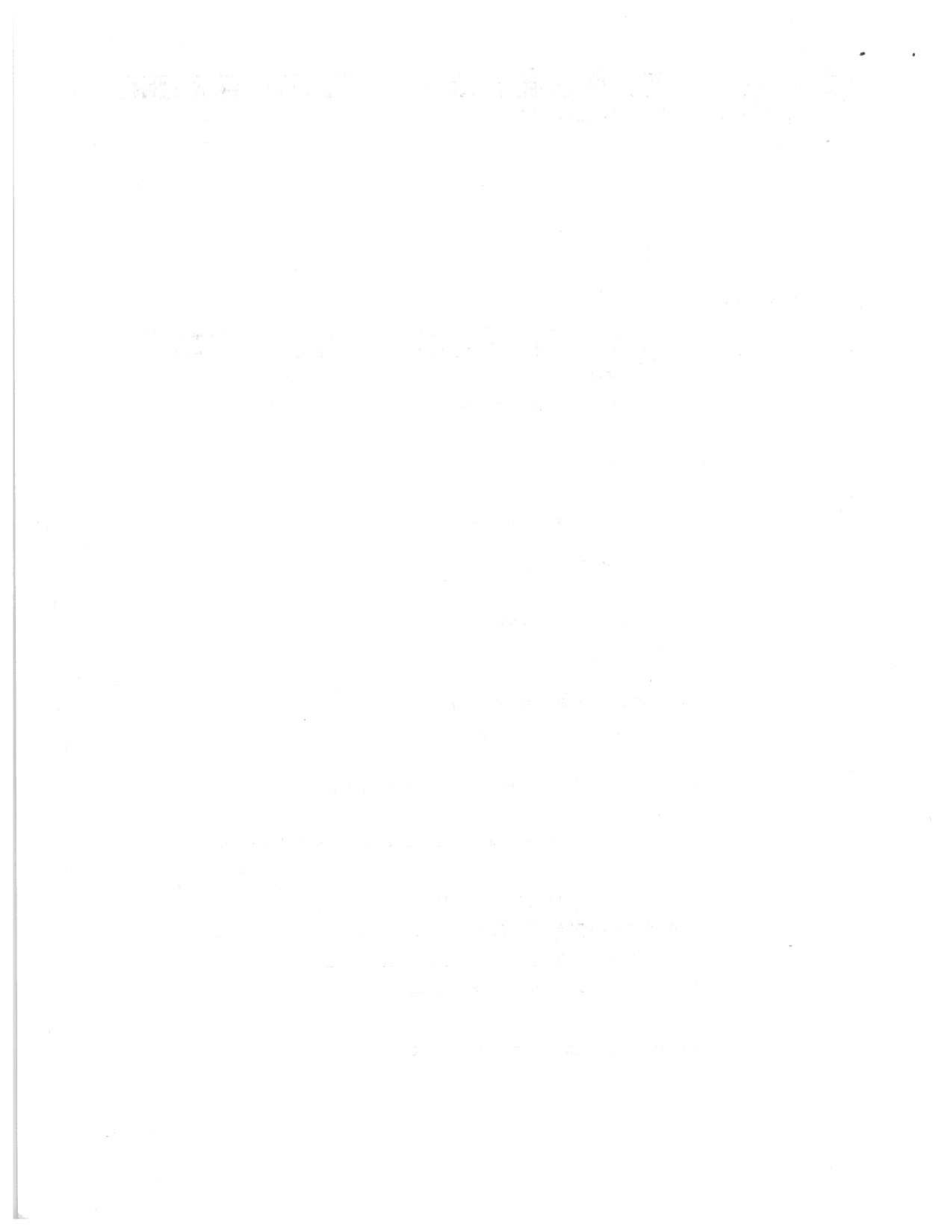
Fiscal Year 2022-2023

Other Certification Issues

Please mark yes, no, or other as appropriate next to each statement. If no, or other, please explain. Supporting documents may be requested at a future date and must be supplied upon request.

YES NO OTHER (PLEASE EXPLAIN)

- X Agency maintains a personnel policy manual
- X Agency has a non-discrimination policy
- X Agency has a sexual harassment policy
- X Agency has a grievance procedure
- X Agency has a Strategic Plan
Covers years FY21-FY24 _____
- X Agency produces an Annual Report
Most recent report covers period FY21 _____
- X Agency has an effective fiscal management system in place
- X Audit or AG990 completed and copy provided for most recent fiscal year
- X Agency maintains liability insurance coverage
Amount of coverage \$2,000,000 – \$4,000,000 _____
Name of insurer Hanover and NASW _____
Effective dates of coverage 8/22 – 8/23 _____
- X Agency pays all state and federal payroll taxes





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YES	NO	OTHER (PLEASE EXPLAIN)
X		Agency has by-laws in place Date last amended/accepted <u>2020</u>
X		Agency is accredited by recognized accreditation organization (where appropriate) Date of most recent accreditation <u>8/26/2020 – 8/26/2024</u> Accreditation Organization <u>IL DHS and IL DCFS</u>
X		Agency's board serves without compensation Number of board members <u>11</u> Number of Board vacancies <u>1</u> List board sub-committees <u>Executive, Finance, Development and Governance</u> Schedule of board meetings <u>monthly</u> Agency has Auxiliary or other Advisory/Governing Board. If so, please explain: <u>Friends of Haven- Focus: To support youth and family's basic needs</u>
X		Agency provides staff with opportunities for training and personal development Agency has filed its annual report with the Illinois Attorney General # <u>CO-010009590</u> Agency has filed its annual report with the Illinois Secretary of State # <u>541-930-8</u> Federal Tax ID # <u>36-2971587</u>
<p><i>We certify that we meet all the eligibility criteria for funding and that the information contained in this application is true and correct to the best of our knowledge and agree to comply with all requirements of the program and funder if we are awarded and accept funding. Furthermore, our Board has been advised of the Eligibility Criteria and approved our signing of this document.</i></p>		
Agency Director Name <u>Charles G. Smith</u>		
Signature <u>[Signature]</u>		Date: <u>9/7/22</u>
Board President Name <u>Kimberly Boscow</u>		
Signature <u>[Signature]</u>		Date: <u>9/7/2022</u>





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Organizational Profile

(A) The Organizational Profile is part of the New Trier Township Application For Funding; and (B) It is the Agency's responsibility to keep the Organizational Profile information current each year and provide New Trier Township with further information on an ongoing basis if there are any significant changes, such as to the mission, organization, board requirements, and/or other changes.

(1) Briefly summarize the agency's mission, history, services, and organizational structure. Have these changed significantly over the lifespan of the organization? (Please attach a current organizational chart, if available.)

The mission of Haven Youth and Family Services is to foster the mental health of youth and their families in the community through prevention, intervention & therapy programs. HYFS began in 1976 as a community agency dedicated to supporting youth in the community through school outreach programming. The agency was incorporated in 1978 and soon after began offering 24-hour crisis intervention and emergency housing programs for area adolescents and crisis stabilization for families.

Haven has achieved success through expanding and developing new programming to meet the needs of our community, particularly youth. Even before the pandemic, we already opened a new office in Winnetka to meet the increasing needs among youth. Haven continues to develop new partnerships to ensure youth receive the resources they need.

Haven's programs have continued to remain consistent due in part to the financial support we receive from the Township.

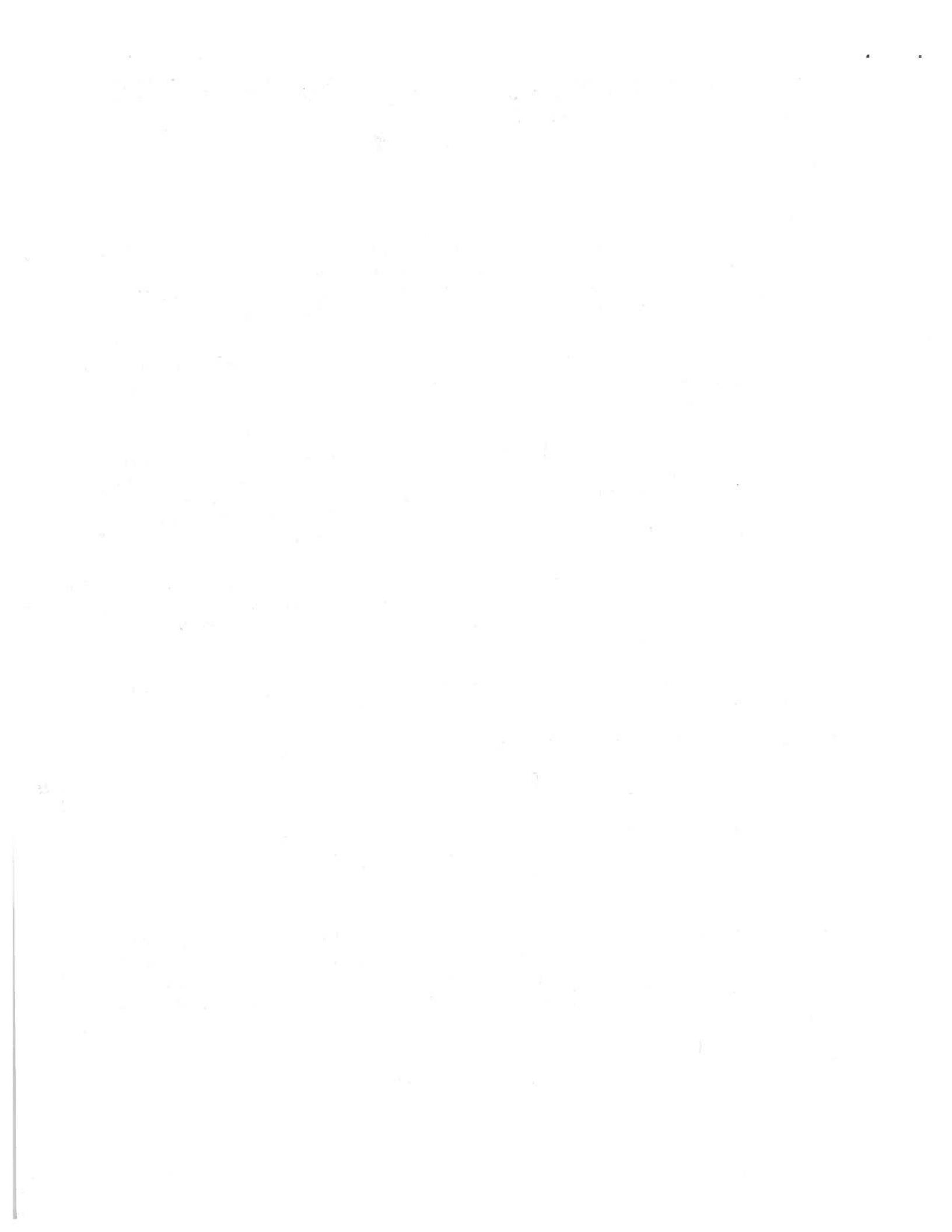
Current Haven Youth and Family Services Programs include:

Mental Health Counseling and Family Intervention

Haven provides individual, family and group counseling. All staff members are trained in assessment and offer various interventions to meet the needs of their clients and the community.

Comprehensive Community-Based Services

For families and youth facing immediate, significant crisis, HYFS is the only agency in the area that provides 24-hour housing support. These issues include prolonged family conflict, abuse, runaway youth, lockouts (i.e. parents locking a minor child out of the home) and other forms of relational distress. It also requires that the family engage in family therapy at HYFS to manage long-term crisis.





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Outreach

The program is in place to educate students and families on mental health and to support school staff and the community. Haven's outreach program has interacted with hundreds of students through psycho-educational presentations, therapeutic groups, and aiding school social workers, teachers, and administrators.

Through our outreach program, Haven hosted their second annual youth Art Show, "Identity," which gained national attention. Haven asked youth across the country what Identity has meant to them, and in turn, Haven received many submissions that reflected a myriad of emotions of how youth felt through their artwork. As a result, Haven has collaborated with other organizations throughout the United States and connected youth to various family and social services.

Safety Assessment

After the adolescent is referred from their school, HYFS ensures that students can be seen for an assessment that same day. After harm reduction practices are put in place, the therapist will make a recommendation, whether that is weekly therapy or hospitalization, to ensure the safety of the adolescent. Safety assessments also include follow up with the parents, school social workers, staff, or any other professionals to ensure the wellbeing and quality care.

LGBTQ+ Support Services

In recent years, HYFS has been moved to strengthen the LGBTQ+ affirming services available in our communities. The agency has mobilized resources in response to startling nationwide statistics demonstrating that LGBTQ+ youth are almost five times as likely to have attempted suicide as heterosexual youth.

Parents in HYFS' service area have approached the agency for guidance around feeling disconnected and under-resourced in attempting to help their children "come out" or self-disclose their sexual orientation/gender identity. To help these families, HYFS has established an LGBTQ+ youth support and creative arts therapy group and a support group for parents.

The Illinois Youth Investment Program (IYIP)

Haven's IYIP initiative is a multi-faceted approach to youth employment that invests in the future of Illinois' at-risk transition-age youth (16-24). This approach to youth employment accounts for the youth's employment barriers and the physical, emotional, social, and mental health needs while helping them secure and sustain long-term and/or career employment, thereby ensuring a greater likelihood of success and self-sufficiency.

(2) Briefly summarize the role of the board and the requirements for serving on it. What role does the board play in the administration and operation of your organization and what is the desired size of a full and active board?





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Haven's Board of Directors comprises 12 members who establish the organization's vision, develop the strategic plan needed to meet long-term goals, raise awareness of the agency throughout the community and raise funds for program services. Haven's Board members organize and develop fundraisers, provide governance and oversight for practice and policy, and administer financial management.

There are no set limits for Board size. We added one new Board member in 2022 and typically operated with a board of 10-12 members in size. Members commit to a minimum two-year position and are required to attend 10 meetings a year.

Agency/Program Funding Request Information

PROGRAM DESCRIPTION

- (1) Describe the services provided by this program, eligibility requirements, and the target population.

Outreach Components include:

Awareness/Advocacy at Community Events

HYFS offers display tables at community events to ensure that the public is familiar with HYFS so that in a crisis, they can access support immediately. Haven also provides an opportunity to raise awareness about warning signs for mental health or risky behavior in youth. Haven is a sponsor of the Family Action Network (FAN) and promotes Haven's programs at several FAN events throughout the year.

Haven Youth & Family Services has partnered with other community agencies to tackle mental health concerns impacting our youth and families. Some of these groups include:

Crisis Response Network

The Crisis Network of the North Shore is a network of community members, including school administrators, law enforcement, mental health agencies, social service agencies, faith-based organizations and others. The CRN meets regularly to share resources and trainings. The network is available to respond in the event of a community crisis. An example of an on-call response is onsite crisis counseling and outreach to support. The CRN hosts an annual Adolescent Youth Summit, providing low-cost training on various topics to community members working with adolescents. a difference on important issues.



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LGBTQ+ Group/Northern Pride Youth Counsel of Illinois

HYFS collaborates with Youth Services of Glenview/Northbrook Pride Youth Program, the Lake County Health Department, and Community Health Center to continue to meet the needs of LGBTQ+ youth. Through this collaboration, we created the Northern Pride Youth Council of Illinois. Its function is to serve as a coalition of organizations, professionals, and educators focused on improving the culture and climate for LGBTQ+ youth in the northern suburbs of Chicago. This group is committed to working together to discuss trends among LGBTQ+ youth, identify service needs and gaps, and join forces to improve and develop community services.

Drop-In/Support Groups

HYFS offers support groups or drop-in groups based on community needs. These groups create a space for an individual to feel known and receive support from other community members.

As a result of COVID-19 and the significant impact it has had on mental health, Haven is also developing workshops for children, parents and school advisors to address the stress and anxiety of COVID-19 as it relates to schools particularly as students have returned to school. There is so much unknown, and that in itself is very stressful.

Friends of Haven

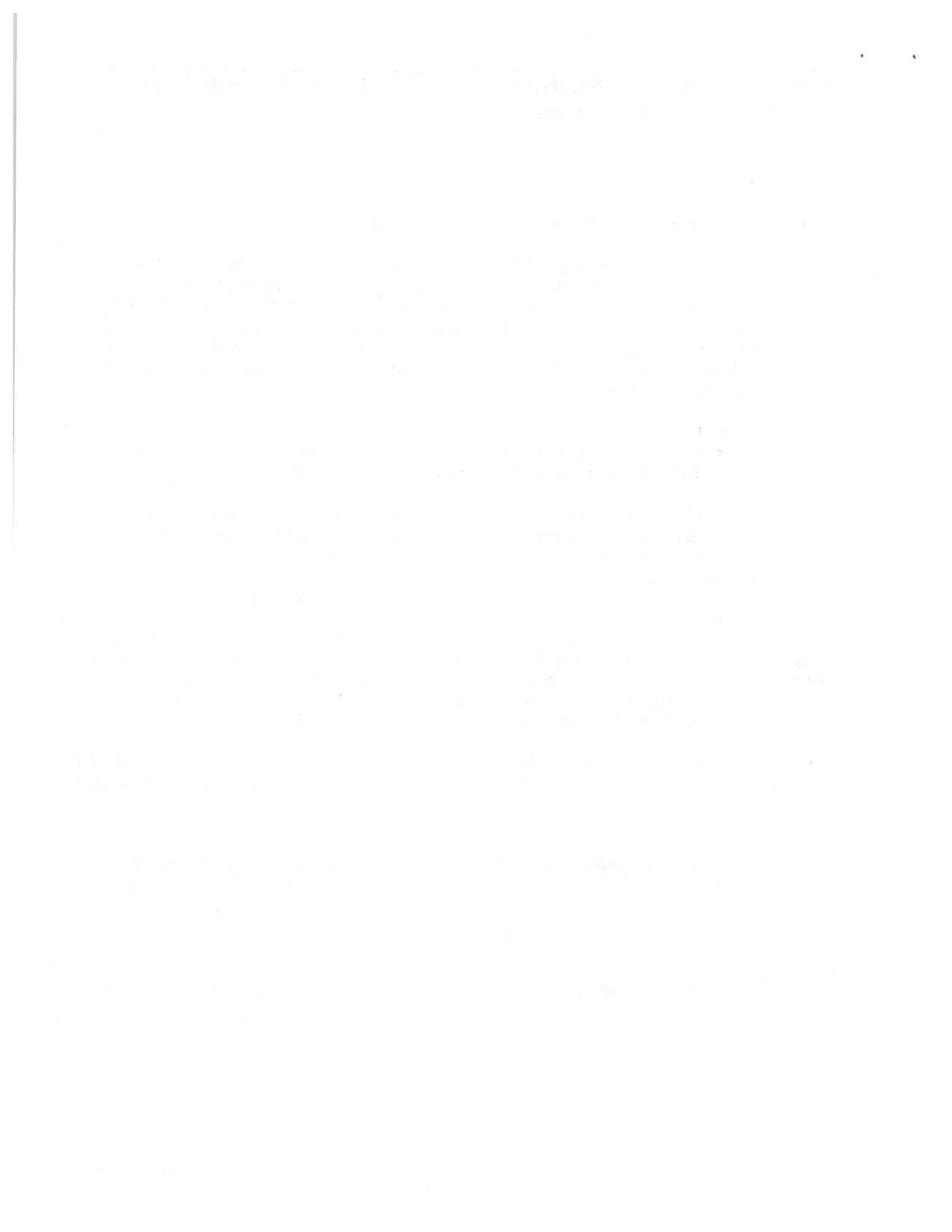
A Group of community members dedicated to supporting the real needs of those in our community and raise awareness about HYFS programming. Friends of Haven was able to assist a family receiving services at our agency. The family was experiencing hardship in finding housing, a stable income, medical needs, and childcare. Friends of Haven was able to come together to support this family through trying times and provide them with the necessary resources and connections.

Outreach Programs Eligibility: HYFS is dedicated to supporting any individual in need and does not require specific eligibility for service. However, HYFS prioritizes the needs of individuals within our New Trier Township community and all outreach programming is free.

Outreach Programs Target Population: Any school, individual or family living in New Trier Township and the surrounding areas that need psychosocial support. Primarily, HYFS serves schools within New Trier Township.

Youth Board:

Is a student-led community service group that focuses on activism, leadership, and how teens can make





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- (2) How does this program fit in with one or more of the priorities identified by New Trier Township in its strategic plan? Please explain.

One of the priorities identified by New Trier Township is individuals and families in crisis. New Trier Township has been a longtime supporter of Haven and has often turned to us to assist individuals and families in our community obtain needed services.

Please check each priority you feel the program addresses. (Most programs will address only one or two priorities.)

See our website at www.newtriertownship.com for more information.

X Aging in Place

X Low Income Families

X Youth Services

Persons with Disabilities

Other _____

NEED

- (3) Describe the need and demand for this program in the community and justify that it deserves investment of Township funding. You may include both data and examples of individual clients.

According to the Center of Infectious Disease Research and Policy, one in five adolescents have depression or anxiety. Before the pandemic, the rate of children's depression and anxiety were estimated to be 8.5% and 11.6%. Now, however, the study shows that one in four children are reporting depression and one in five are reporting anxiety (pooled prevalence rates, 0.25 and 0.21, respectively; 95% confidence intervals [CIs], 0.21 to 0.30 and 0.17 to 0.24).

As the pandemic stretched on, the prevalence of depressive and anxiety symptoms increased ($b = 0.26$ and 0.27 , respectively), possibly because of the ongoing effect of social isolation, family financial stressors, missed milestones, and school disruptions.

Haven's Outreach program partners with schools, faith-based organizations, police departments, libraries, park districts, and other social service providers to reach as many youths as possible. These partnerships help bring resources to the community by providing prevention and intervention services through Haven's outreach efforts. It deepens the relationship between students and critical services youth may not know are available or how to access, especially during a crisis. In turn, the partnerships help to fulfill Haven's strategic initiative and mission. Community outreach programs develop deeper relationships between students and the communities they live. It creates community connections and because of the Township's support, Haven can offer these services at no cost. Most recently, three elementary schools contacted Haven to request Haven's outreach program. Haven's outreach program provided support services to Highland Park youth during the aftermath and trauma of the shooting over the 4th of July. Haven was recognized for outreach support through expressive art by the Highland Park community and an article was written promoting Haven's programs.



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- (4) Are you able to meet the full demand for this service or is there a waiting list? What new or unmet needs do you see in the community or for the clients served in this program?

There have been waiting lists throughout the community. Hiring quality staff has been challenging as many therapists have transitioned to private practice. As a result of our waitlist staffing allocation for outreach became a challenge. In the Spring of 2022, Haven hired three additional full-time staff and does not currently have a waitlist.

CAPACITY

- (5) Demonstrate that the program has the vision, personnel, and skills to successfully carry out the program and achieve its goals, objectives and performance measures.

Haven staff provides ongoing emotional support, crisis intervention, and improved mental health to the youth in the Township by providing free outreach programming. Haven staff are comprised of Licensed Clinical Professional Counselors, Licensed Clinical Social Workers, Expressive Art Therapists, and a PsyD. The team of trained professionals shares the same programming vision as the community: meeting the community's needs. They do this by collaborating with other community partners to ensure that all referrals are provided quality care and that their needs are met.

SERVICE STATISTICS/DEMOGRAPHICS

- (6) Who is being served by this program? Please provide a statistical breakdown of the number of clients served, the total units of service delivered, and costs per unit of service by filling in the chart below. Please state and define your unit of service for this program. To calculate cost per unit of service, divide the total number of units of service into the total budget for the program. (Suggestions for the appropriate unit of service are included in the proposal in the directions. For some programs you may wish to calculate cost per unit of service in more than one manner.)

Unit of service definition – staff hours/hours of service

SERVICE STATISTICS – Please indicate fiscal year dates for each column

PLEASE INDICATE FISCAL YEAR/DATES IN EACH COLUMN	Prior Year	Present Year	Proposed Year
Number of persons served (unduplicated count)	2889	1800	3800
Number of units of service	2450	1502	3500
Cost per unit of service	37.00	59.00	22.50





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(7) What are the demographics of New Trier clients served in the prior year?
(breakdown by community).

Highland Park 18
Glencoe 22
Kenilworth 109
Northfield 385
Winnetka 438
Wilmette 465
Other 65

(8) Total from New Trier Township (unduplicated).

1519

(9) New Trier Township clients are what % of total?

84%

(10) Units of Service to New Trier clients.

1200

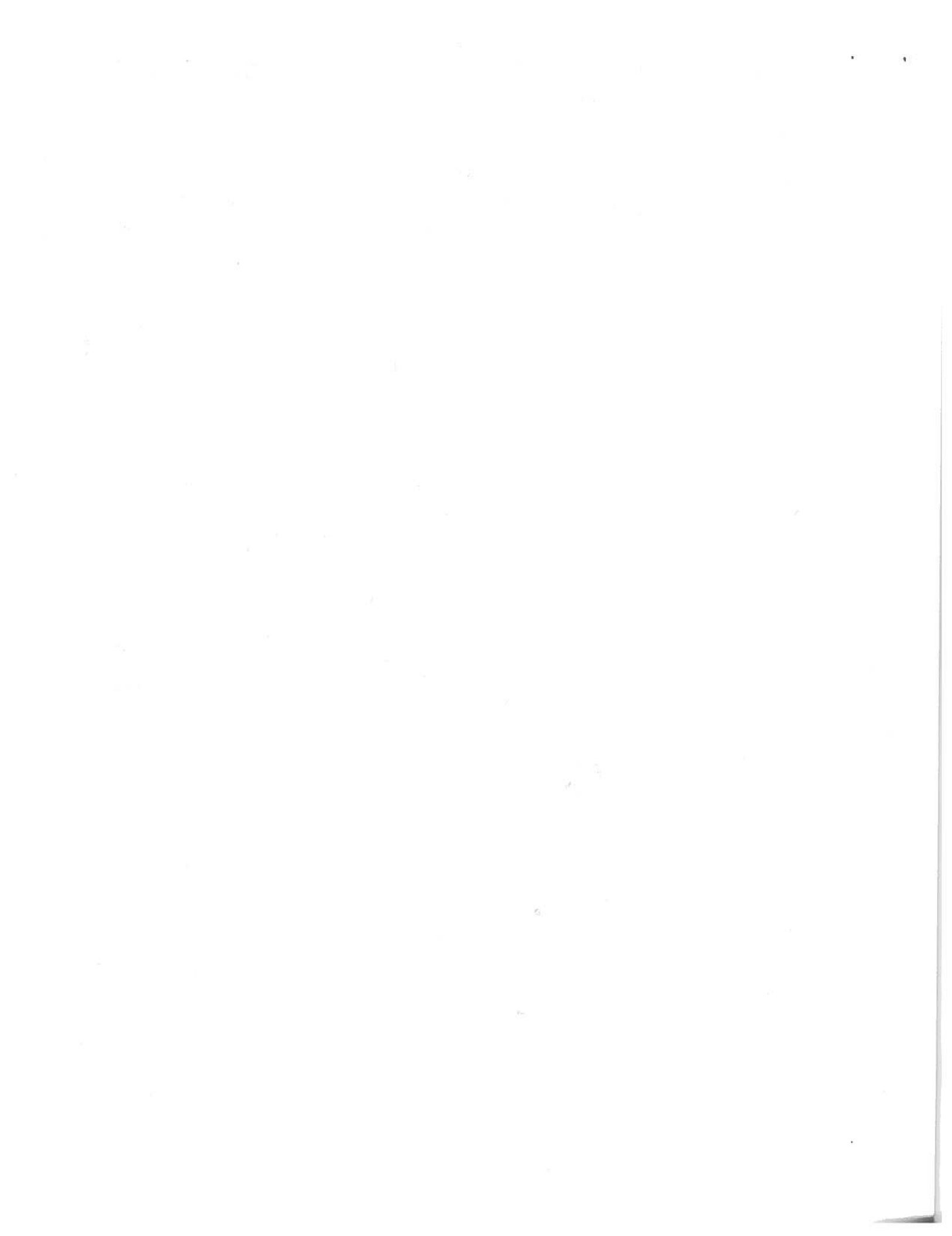
(11) Units of Service to NTT clients are what % of total

80%

(12) New Trier clients age breakdown

2 nd grade 6%	8 th grade 5%	12 th grade 13%
3 rd grade 6%	9 th grade 15%	Adults 10%
5 th grade 8%	10 th grade 14%	
7 th grade 10%	11 th grade 13%	

OUTCOMES/EVALUATION





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(13) What outcomes did you achieve for your clients in the prior year? Results should be client-outcome based, specify a target level of achievement, the measurement tool that was used, the rationale for setting the target at a certain level, and a timeframe for accomplishment. Detail any changes made in the program as a result of these outcome results.

All assessment and outcome tools are attached. This includes:

- YASI for individual and family outcomes
- Pre/post assessment tools for outreach and school presentations.
- SimplePractice electronic assessment

Outreach

	(a) Outcomes	(b) What You Measure	(c) FY20		(d) FY21		(e) FY22/23
			Goals	Results	Goals	Results	Goals
1	100% of youth in the community reporting a crisis will receive a safety assessment	% Of youth receiving crisis services will receive a safety assessment	80%	85%	85%	100%	100%
2	Haven will increase number of outreach presentations by 50%	number of outreach presentations, workshops and trainings to new partnerships	50%	30% (pandemic)	85%	90%	80%

(14) What results are you committed to achieving in the present year? (If outcomes are the same as above, simply state that we hope to improve upon the past year's results)

Continue to improve on our outcomes to serve the mission of our agency





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- (15) Are there any other program effectiveness/evaluation measures you think are important, such as customer/client satisfaction surveys, quality of service measures, or other indicators? Please describe.

At the Township's request, we develop new satisfaction surveys to capture the success or failures of the current program outcomes. See attached

CHANGES/CHALLENGES

- (16) What changes or challenges (legal, socio-economic, demographic, financial, political or other) did the agency, program, and clients face in the prior year? How did you respond? What challenges or changes do you anticipate in the present year? (If changes/challenges were the same for all programs, do not repeat).

Support from New Trier Township will fill a critical funding gap that will cover the additional outreach programming costs due to expanding our services and the increased need for outreach and safety assessments. Haven received three times as many school referrals for safety assessments than the prior year. An alarming increase.





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RECOMMENDATION RESPONSES

- (17) How did you respond to the recommendations made by New Trier Township, if any? Please describe in detail. (These are contained in the funding letter you received last April).

In response to the Township's recommendations: Haven has seen the benefit of providing the option of telehealth. Telehealth has successfully retained clients who want to continue with therapy, but both parents work or have younger children that present an obstacle to receiving therapy in the office. We also have found that telehealth provides clients the option to continue with therapy when their schedules shift, and they need the flexibility of telehealth to continue with services consistently. Therapy sessions can happen at unconventional times to accommodate students involved in afterschool programming or extracurricular activities.

Collecting consistent feedback from our clients during the pandemic was/has been challenging, so evaluating program outcomes during this time was difficult. Haven receives much of our feedback from school presentations, workshops, and training. New Trier moved to a block schedule which has made things difficult to return to advisory presentations. Haven's treatment and outreach staff developed a new system to reach the community, and the attached surveys and now being implemented for all of Haven's programs.

RESOURCES/BUDGET



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- (18) What non-financial resources are required to deliver this service? Specify staffing/volunteer requirements, budgetary needs and other resources or inputs that are needed for this program. If the Township is unable to fund this program at the desired level, what will the impact be on services? Describe how your program will or will not continue without investment by the Township. Complete the attached budget forms. Were any cost reduction measures implemented in the prior year? If there is a sliding fee scale for this program, please attach it and indicate how many clients paid each fee level.

Interns:

Haven utilizes master's level interns from Loyola, University of Chicago, University of Illinois-Chicago, DePaul, and Northwestern University to meet the growing needs of area youth and families. Haven hosts two interns during the school year and one during the summer. Interns are trained and supervised as they provide individual and family therapy and staff the after-hours crisis line. All Haven internships are unpaid. Each intern receives one hour of individual and one hour of group supervision each week and other outside training as approved by the Executive Director.

School Support:

We rely on securing consistent access and space within the schools to provide outreach and onsite counseling services.

Community Support:

Haven works collaboratively with psychiatrists and pediatricians to ensure the quality of services provided to those clients remains at the highest level. Many medical doctors working with Haven provide a scheduled onsite space to conduct assessments for families needing service.

In a competitive atmosphere for funding, Haven recognizes New Trier Township as a committed, generous supporter of community-based mental health services. Losing Township funding would jeopardize Haven's ability to continue to provide services.

Much of our funding carries requirements for our grants' specific programs and interventions. Without requested Township funding, we will likely be forced to reduce those free services critical to stabilizing youth mental health crises, force families to pay more for services or reduce staff hours.

If the family shows they cannot afford therapy, we waive the service fee. Again, no one has ever turned away due to an inability to pay.

Haven takes Blue Cross Blue Shield. If the client has a high deductible, we will offer them a sliding scale based on their financial assessment.

- (19) If your program or agency budget request represents an increase from last year, please explain the reason for the change and what the increase will be used for.



** indicates a required field*

While you were growing up, during your first 18 years of life:

*** 1. Did a parent or other adult in the household often swear at you, insult you, put you down, or humiliate you? Did they act in a way that made you afraid that you might be physically hurt?**

Yes (1)

No (0)

*** 2. Did a parent or other adult in the household often push, grab, slap, or throw something at you? Did they ever hit you so hard that you had marks or were injured?**

Yes (1)

No (0)

*** 3. Did an adult or person at least 5 years older than you ever touch or fondle you or have you touch their body in a sexual way? Did they try to or actually have oral, anal, or vaginal sex with you?**

Yes (1)

No (0)

*** 4. Did you often feel that no one in your family loved you or thought you were important or special? Did you often feel as your family didn't look out for each other, feel close to each other, or support each other?**

Yes (1)

No (0)



*** 5. Did you often feel that you didn't have enough to eat, had to wear dirty clothes, and had no one to protect you? Did you often feel that your parents were too drunk or high to take care of you or take you to the doctor if you needed it?**

Yes (1)

No (0)

*** 6. Were your parents ever separated or divorced?**

Yes (1)

No (0)

*** 7. Was your mother or stepmother often pushed, grabbed, slapped, or had something thrown at her? Was she sometimes or often kicked, bitten, hit with a fist, or hit with something hard? Or ever repeatedly hit over at least a few minutes or threatened with a gun or knife?**

Yes (1)

No (0)

*** 8. Did you live with anyone who was a problem drinker or alcoholic or who used street drugs?**

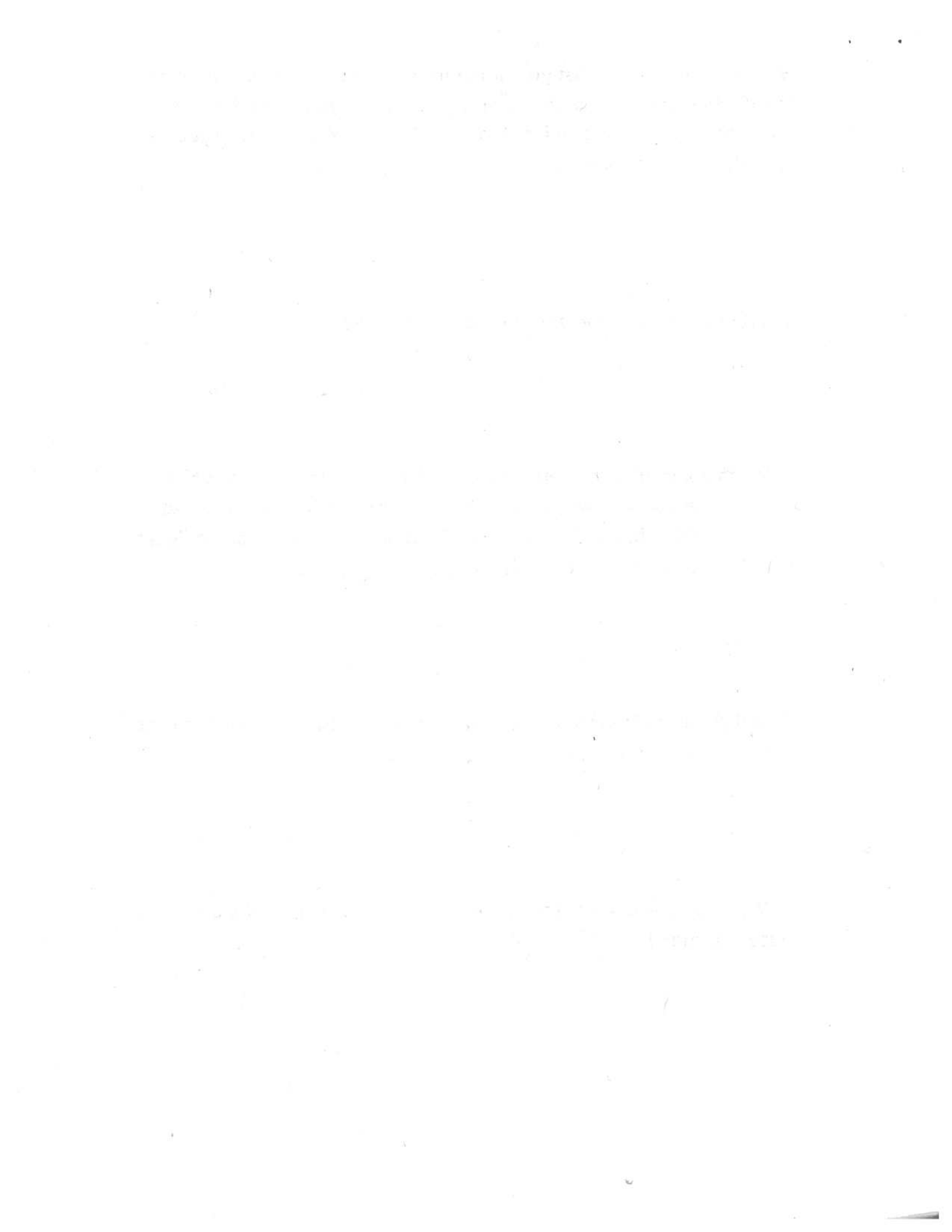
Yes (1)

No (0)

*** 9. Was a household member depressed or mentally ill or did a household member attempt suicide?**

Yes (1)

No (0)



*** 10. Did a household member go to prison?**

Yes (1)

No (0)

*** Now add up your "Yes" answers and enter the total below:**

This is your ACE Score

Source: CDC-Kaiser Permanente ACE Study, 1998.





HAVEN'S YOUTH and FAMILY SERVICES SURVEY

NAME:

TODAY'S DATE:

PRONOUNS:

AGE:

INSTRUCTIONS:

Below is a list of positive things that you might have in yourself, or your family.

For each item that describes you now or within the past 3 months, check if the item is true:

Not At All or Rarely

Somewhat or Sometimes

Very or Often Extremely or

Almost Always

If you do not want to answer an item, leave it blank. But please try to answer all items as best you can.

Question	Not at all or rarely	Somewhat or sometimes	Very or often	Extremely or always
1. I feel in control of my life.				
2. I feel good about myself.				
3. I avoid things that are dangerous or unhealthy.				
4. I deal with frustration in positive ways.				
5. I overcome challenges in positive ways.				
6. I plan ahead and make good choices.				
7. I express my feelings in proper ways.				
8. I feel good about my future.				
9. I feel safe and secure at home.				
10. I have a family that gives me love and support.				





Haven Youth and Family Services Community Partner Satisfaction Survey

1. Which option best describes your organization/school?

2. What is your role at your organization/school?

Question	Not at all or rarely	Somewhat or sometimes	Very or often	Extremely or always
1. Overall, are you satisfied with the quality of Haven Youth and Family Services to your organization/school?				
2. How committed is your organization/school to maintaining and continuing to grow your partnership with Haven Youth and Family Services?				
3. Are you happy with the communication from Haven Youth and Family Services staff?				

6. Why did your organization/school choose to partner with Haven Youth and Family Services?

7. What benefits has your organization/school experienced as a result of the partnership with Haven Youth and Family Services?

8. If you recommend Haven Youth and Family Services to other organizations/schools, what do you tell them about us?

9. Haven Youth and Family Services could better meet my organization/schools needs by?

10. Please share any other comments.

